

Public consultation on a proposed revised Scope of practice registration standard and Guidelines for scope of practice

September 2018

Australian Dental Association template submissions with examples

The Dental Board of Australia's (the Board) public consultation paper on a proposed revised *Scope of practice registration standard* and *Guidelines for scope of practice* opened for submissions on 22 March 2018 and closed on 14 May 2018.

As part of this public consultation process, the Board received over 1100 submissions. Among the individual submissions received, over 400 submissions (listed below) used an Australian Dental Association template (<u>Attachment A</u>) and included examples of lived experiences. These examples were intended to demonstrate the perceived risk of an adverse or unfavourable outcome to a patient in the event a structured professional relationship was not in place.

These submissions also contained personal information that gave rise to significant privacy concerns and therefore the Board has not published those individual submissions on its website. The Board has published this summation to provide a collective insight into the dominate issues raised by this group of submissions.

Summation of issues

These are:

- changes mean that dentists would be removed as the leader of the dental team which would place the public at risk
- expression of variations of the sentiment "You don't know what you don't know" as applicable to dental hygienist (DH), dental therapist (DT) and oral health therapist (OHT) and dental prosthetists (DP)
- where it is claimed that removal of the structured professional relationship between DH, DT and OHT's and dentists degrade the team concept that underpins dentistry
- the proposals creates a public risk from DH, DT and OHT's who do not have the education and training to recognise and manage complex clinical situations, including patients with complex medical conditions
- allowing independent decision making and autonomous practice provisions will result in treatment planning that is not comprehensive
- concerns about DH, DT and OHT's harming patients where performance is either below standard reasonably expected and/or outside scope of practice and not trained to perform and thereby placing patients at risk
- concerns about DH, DT and OHT's performance such as failing to adequately assess/diagnose which may require referral to dentist/medical practitioner for further investigation and diagnosis.

- members of other dental divisions are not trained in advanced diagnostic (do not have the knowledge to interpret and diagnose more complicated disease manifestations) or treatment planning
- members of other dental divisions may not recognize the signs of oral cancer
- members of other dental divisions do not have advanced trauma skills
- members of other dental divisions may not make or inappropriately refer patients to specialist, dentist
 or other health practitioners
- members of other dental divisions may make adverse treatment outcomes involving periodontal care or removal of caries/decay
- assertions that some dental prosthetists have made and will make dentures for unhealthy mouths with untreated dental disease
- dentists are frequently approached by workplace DTs, DHs and OHT's for assistance in the diagnosis
 of dental disease, developmental dental anomalies and radiographic interpretation
- members of other dental divisions do not possess sufficient competence to self-assess their own individual scope of practice
- some dentists lack knowledge and understanding of capabilities, understanding and experience of working with dental practitioners from other dental divisions
- general lack of acceptance of the professional status of other dental divisions and often referring these divisions as allied dental practitioners or mid-level providers
- patients will experience difficulty in identifying the qualifications of their treating dental practitioners resulting in confusion or delayed treatment
- members of other dental divisions are not eligible to have a Medicare provider number to enable processing of Medicare, Veteran Affairs and private health insurance claims for professional services rendered
- members of other dental divisions are not authorised by state and territory authorities to prescribe
 prescription medicines and in some jurisdictions are subject to holding or administering medicines
 under the authority of an authorised dentist
- members of other dental divisions are not eligible to have a prescriber number to enable access to the Pharmaceutical Benefits Scheme
- members of other dental divisions are not authorised to prescribe sedation through any route of administration
- unintended consequence of the dissipation of the oral and dental therapist workforce away from areas of need through commercial mechanisms
- greater potential for members of other dental divisions to hold out as dentists or specialists
- · perceived over supply within the dental workforce
- speculation on the potential adverse business models that may members of other dental divisions

List of Submissions

Abdioglu, Hannah Abood, John Abu-glam, Sarmad Aijaz, Ayesha Alic, Flaviu Amin, Alan Anastassiadis, Poppy

Andreasen-Cocker, Daniel
Andritsakis, T
Anonymous x 26
Aouad, Dominic
Arndt, Philip
Atkin, Steve
Ayad, Noorhan
Azher, Simra
Back, Michael
Bakouris, Peter
Baksi, Sanjana
Barker, Kelsey

Barlow, Lachlan Barrett, Alice Bartley, Steven Bayer, Nelson Beaman, Tarana Behari, Asheen Bennett, Colin Bhasin, Vlkas Bhatia, Nirav

Bhatnagar, Udit Bladen, David Blake, Peter Borgnolo, Ron Boroky, Jane

Boulton, Edward Bowyer, Desmond Bozanic, Matt Brown, Louise Brzezniak, Christine Buckeridge, Anna Burgess, Kate

Caldwell, Patrick Campbell, Fioan

Cardato, Mark Carmichael, Graham

Caroline Carrigy, James Celine, Gregory Chandraweera, Lahiru

Chen, Becky
Chen, Tiffany
Chew, Tallan
Chia, Minyen
Chia, Sean
Chiang, Christina
Chin, Eu Li
Chintala, Guru
Chiu, Kandy

Chou, Bradley

Chou, Philip
Chow, Stephanie
Christensen, John
Chui, Sin Ting
Chung, Andy

Clarkson, Richard Clausianos, Maria Cohen, Matthew Collins, Katherine

Cordato, Mark Crofts, Timothy Cui, David Culwick, Andrew Curnow, David Currier, Erin

Daley, Amy
Darbyshire, Judith
Darshana, Indiketiya
Davis, Frank
Day, Jennifer

De Souza, Stephanie

Dean, Allison
Dellar, Alison
Devellerez, Alex
Devine, Colleen
Devlin, Brian
Dilger, Stephen
Dixon, Paul
Do. Linda

Dodd, Nicole
Dreyer, Craig
Drummond, Nehal
Duke, Peter

Dutt, Nikhil

Easaw, Rebecca Eckersley, Narelle Eighani, Shayan Eupene, Kerry

Dutta, Subin

Eupene, Kerry
Evans, Scott
Farmer, Alistair
Fast, George
Fenton, Judith
Finnegan, Ed
Foster, Imogen
Freelander, Andrew
Freeman, Ashley

Frizzo, Neil Fung, C Furdas, Hanya Furlan, Carmelia Gamsu, Samuel

Freer, Alannah

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Gannon, Orla
Gerke, Dale
Gibbins, Robert
Gidaro, Samual
Goh, Ryan
Goh, Shaun

Gonzalez, Edelmiro Goodyear, Faye Grace, Petronilla Gregory, Peter Gubbins, Alice Guo, Ying

Gupta, Shrinkhla

Ha, Lisa
Hadzakis, Desi
Hallet, Kerrod
Halstead, Amber
Hardwicke, Chris
Harper, Peter
Hayek, Saif

Hazlewood, Robert

Helen Henning, Gisele Heredia, Ruth

Ho, Junyi Ho, Ly Hoang, Peter Duc Hobeika, Carmen Hong, Andrew Hooper, Gerard Hooper, Gerard Hopkins, Sian Hsu, Alan Huang, Caitlyn Huang, James Huupponen, Wesley

Hymer, Agim Irwin, Gina Jankie, Jeffreey Javadi, Simon

JC

Jensen, Arna-Lee Jo, Edward Jo, Nada Jou, Angela Joudeh, Linah Joudeh, Linah Jung, Jay Kam, Elizabeth

Kankotiya, Haresh Kashchuk, Victoria Kataria, Nupur Kavanagh, Jim Keir, David Kelaher, Anthony Kenny, Chanel Kerr, Alexandra Keys, James

Khadembaschi, Sheyda

Khan, Arbab Khan, Sherry

Keys, Timothy

Khominsky, Alexander

King, Susan Koh, Cherly Kolsky, Jordan Kong, Charlie Koppen, Jadana Kulkarni, Sujatha Kumar, Kiran Kumar, Shymal Kwan, Deborah

Lagos, Tas Lam, Buuloc Lam, Patsandra Le Tat, Thuc An Lee, Bingwei Lee, Daniela Lee, Doug Lee, Jane Lee, Tony Leishman, Doug

Levyt, Bryan Li, Anna Liang, Chuwei Liao, Robert Liddelow, Glen Liew, Stephen Lim, Alyssa Lin, Annie

Lin, Annie Liu, Justin Liu, Mandy Lo, Ting-Shi Locke, Andrei Louis, Nathan Luong, Amy Lynch, Vicki Ma, Cynthia

Ma, Cynthia
Macsood, Zach
Maher, Dominic
Makhmalbaf, Pantea
Maloney, Denver
Maloof, Clem
Mandikos, Michael
Mandikos, Sarah

Mangisetty, Sucharitha Marinovic, Peter

McCloy, Russell McKenna, Heidi McKenna, Katy McMullen, Sarah McQuillan, Andrew Meaney, Patrick Megson, Emma

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Mewing, Robert
Mickenbecker, Paul

Miller, Marc Moon, Hye Moran, Jeremy Morris, Christina Moule, Alex

Mowat, Mark

Miller, Greg

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Ng, Pamela Ng, Sook

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Pedram, Sandra
Peters, Samantha
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Phillips, Christopher

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Poon, Joseph
Pope, Oliver
Porter, Claire
Porzig, David
Prabhu, Sonali
Puljich, Anthony
Quail, Deborah
Restifo, Rosemary
Robbins, Daniel
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Rodan, Beverley-Anne

Rogan, Emma Rogers, Jonathan Rogers, Rob Rowett, Nathanael Saberi, Siamak Salvestro, Denise Salwan, Geetanjali Sanghvi, Gitika Santosa, Robert Scarpin, Karl Seow, Benjamin Shaibani, Mehran Shams, Michael Shasri, Shaneel Sheppard, Samuel Sherson, Wayne Shiyab, Sawsan Shooter, Kerry Sidhu, Gurpreet Singh, Arshia

Smerdon, Anthony Smith, Connor Smith, Kate

Soh

Sommers, Nikki
Sood, Nishi
Speirs, Scott
Spencer, Mark
Stein, Anyda
Steinberg, Linda
Stender, Elvira
Sternsen, Jeremy
Stuhmcke, David
Sudame, Achala
Sun, Ruoyao
Surapaneni, Theja
Suyu, Eugene

Tarraf, Nour Telfer, Sukanya Teoh, Wei Tzen Teoh, Yu-Yao Theagesan, Kavita

Syed, Mahnaz

Tan, Timothy

Tara, Rajiv

Synnot, Timothy

Szeto, Josephine

Thean, Les

Thind, Harpreet Kaur Thomas, Gregory

Tin, Win Tjio, Wei-Hun To, Michael Toroghi, Amir Tran, Katie Tran, Victor Tsang, Janet Twigge, Eugene Tyler, Aileen Veeran, Colin Verma, Ramnish Vickers, Daniel Vinci, Anthony Viviers, Martin Voruganti, Kalyan Wadhawan, Ankit Wang, Davy Wang, Jenny Ward, Justin

Wareham, Annabelle Webster, Kelly Whang, Alice Whitmore, Sally Wilding, Nicholas Williams, Rebecca Wing, George Winters, John Winters, Louise Wong, Benedicta Wong, Isaac Wong, Julene Wong, Patricia Wynne, Susan Xiao, Jeffrey Yang, Dongi Yang, Jimmy Yap, Lillian

Yazdani, Payam Yean, Howard Yeh, Tony Yong, David Yu, Elizabeth

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Dr John Lockwood Chairman, Dental Board of Australia

Re: Scope of Practice Public Consultation

I write to express deep concern over the Dental Board's proposed changes to the Scope of Practice Registration Standard. In my view, the proposed changes pose a significant risk to patients and undermine the foundations of the dental team.

Further, it is clear to me that the proposed changes have been considered in isolation and neglect to consider the broader context. Any changes to Scope of practice must also consider the legal limits to practice and the minimum competency set of all dental practitioners.

I wholeheartedly support the positions of the Australian Dental Association in its submission and while I will not reiterate those points I have provided examples of real-world situations where had a structured professional relationship not been in place, there was a risk of adverse or unfavourable outcomes to a patient.

[Use this space to provide examples of how being in a structured professional relationship prevented an adverse outcome for a patient. Below are some examples of situations you might have encountered. You should feel free to write as many examples as you wish and alter the format or length of this submission to best reflect your own views.]

- Where you doubted the ability of an allied dental practitioner to assess their own competency when they planned to perform a treatment and you had to intervene.
- Where an allied dental practitioner sought your professional input prior to treatment to ensure a positive outcome and minimise risk to the patient.
- Where an allied dental practitioner missed something critical and you had to intervene to ensure best outcomes for the patient.
- Where an allied dental practitioner has performed treatment you considered inappropriate or beyond their scope and had to intervene or re-do work.
- Where an allied dental practitioner was over or under conservative in their treatment approach and you had to adjust a treatment plan, intervene, or redo work.

I trust that these examples demonstrate a clear case for retention of the structured professional relationship and retain the requirements of 'independent practitioner'. This will ensure that the best, quality dental care is provided safely to the Australian public. I strongly support maintaining the status quo (Option One) as laid out in the consultation.

Regards,